

20 March 2020

A notice to our Valued Clients:

As you would be aware as of 18 March 2020 the Australian Government has suspended all non-essential indoor gatherings of greater than 100 guests. Unfortunately this includes weddings, corporate and social functions.

For all booked events under 100 people we remain open and are ready to provide you a wonderful 5 star experience at your event.

The Epping Club understands our client's disappointment and frustration and is wholly committed to working with every booking to resolve their situation as efficiently and positively as possible.

As such we are not implementing any penalties for rescheduling events nor is there any further administration fees.

We are contacting all of our clients personally and aim to accommodate the re-booking of all pre-existing events during this period. Of course all our decisions will be in line with ongoing information from the Government however customer satisfaction, alongside the safety of our staff and guests, is our greatest priority.

Rest assured, we are operating the entire Club at cleanliness and hygiene levels that exceed all regulations and implementing social distancing as recommended. Please see the website for an extensive list of the measures we have in place.

We would like to take this opportunity to thank everyone for their understanding and assure you that we are as committed as possible to minimising the impacts of cancellations with great communication, no fees and a priority to rebook all existing clients.

If you have any questions please do not hesitate to contact us. In the meantime we will be continuing to deliver the best service possible to all our valued customers.

Regards

The Epping Club Events Team